

## THURNCOURT COMMUNITY MEETING

MONDAY, 30 NOVEMBER 2015

Held at: Ocean Road Community Centre, Ocean Road, Leicester, LE5 2ER

### ACTION LOG

Present:  
Councillor Aldred (Chair)  
Councillor Newcombe

<u>NO.</u>	<u>ITEM</u>	<u>ACTION REQUESTED AT MEETING</u>
12.	<b>INTRODUCTIONS, APOLOGIES &amp; DECLARATIONS</b>	<p>Councillor Aldred, elected as Chair, welcomed everyone and led introductions.</p> <p>Apologies were received from Nicole Powell – City Warden.</p> <p>No interests were declared.</p>
13.	<b>ACTION LOG</b>	<p>The Action Log from the meeting held on 28 September 2015 was circulated and confirmed as a correct record.</p>
14.	<b>LOCAL POLICING UPDATE</b>	<p>PC Ben Orton from the Local Policing Team gave an update on the following issues in the ward:</p> <p>All to note:</p> <ul style="list-style-type: none"><li>• Current beat priorities were to tackle ASB including nuisance mopeds, mini motos and quad bikes being ridden recklessly and intimidating residents in the Herthull Road area.</li><li>• Police were focusing on motorists parking on street junctions/ pavements causing unnecessary congestion and causing safety risks for pedestrians and school children.</li><li>• Since the last meeting, there were no suspicious vehicles or abductions and crime figures including home burglaries were significantly lower.</li><li>• Attendees were reminded to take preventative steps to prevent burglaries i.e. leaving house lights on when out in dark hours, drawing curtains, securing sheds with padlocks etc.</li><li>• It was requested that any suspicious activity or crime be reported by calling 101 or Crimestoppers 0800 555 111.</li></ul>

15.	<b>ASB TEAM UPDATE</b>	Katie Edge and Caroline Green - ASB Investigators attended the meeting and gave a presentation on the Leicester Anti-Social Behaviour Unit (LASBU). An overview of LASBU in terms of what they do, how it works and what intervention tools could be used was provided. The presentation is attached to these minutes.
16.	<b>HIGHWAYS ISSUES</b>	<p>Highways Officers were not present at the meeting.</p> <p>Residents had the following queries to be sent to the Highways team for feedback:</p> <ul style="list-style-type: none"> <li>• Homestone Gardens opposite Willowbrook School towards the T junction, the road surface was reported to not be in a good condition.</li> <li>• Colchester Road junction of Goodwood Road and Uppingham Road, it was reported that the three lanes were inadequate.</li> <li>• Councillor Aldred confirmed that the Patch-walk had identified many of these issues which had already been reported to the Highways team.</li> <li>• A cul-de-sac on Fastnet Road was reported to have cars regularly parked on the green verges and the resident had difficulties in finding places to park.</li> </ul>
17.	<b>HOUSING ISSUES</b>	<p>Ela Krychowska-Hall – Area Manager for Housing updated the meeting on timings and costs for projects which would be taking place in the ward.</p> <p>It was noted that the following projects would be completed by the end of March 2016:</p> <ul style="list-style-type: none"> <li>• Fitting 10 metal gates to the rear of the Thurncourt Road shop units.</li> <li>• Thurncourt Gardens removal of shrubs &amp; turfing.</li> </ul> <p><b>Residents' queries:</b></p> <ul style="list-style-type: none"> <li>• What was the number of empty Council properties in the Thurncourt ward?</li> <li>• A resident reported that 4 Vale close had been empty for several months.</li> <li>• Ela would look into this and report back.</li> </ul>
18.	<b>CITY WARDEN UPDATE</b>	The City Warden was unable to attend the meeting and had sent a paper update. Councillor Newcombe expressed his concern and requested the CEO to contact the City Warden in complaint of their lack of attendance at the Thurncourt Community Meetings this year.

19.	<b>LEICESTER AGEING TOGETHER (LAT) PROJECT UPDATE</b>	<p>Sam Larke, Leicester Ageing Together representative informed the meeting of further progress taking place for the LAT programme.</p> <ul style="list-style-type: none"> <li>• It was noted that one of the next plans was to do a newsletter which would be distributed through residents' doors.</li> <li>• Any further ideas of how the LAT could reduce social isolation for people of 50 years and older were welcomed and also how the LAT could engage with this age group were requested.</li> </ul>
20.	<b>WARD COMMUNITY BUDGET</b>	<p>Anita Clarke gave an update on the Ward Community Budget.</p> <p><b><u>The following items were discussed at the meeting:</u></b></p> <p><b>1523:</b> Silver Threads requested £500 to hold a Christmas Party - grant of £400 approved.</p> <p><b>1528:</b> Beryl Cooper – Seabrooke Group requested £500 in support of a Christmas dinner and coach - grant of £300 approved.</p> <p><b>1535:</b> Hamilton Bowls Group requested £325 funds for a Christmas outing - grant of £175 approved.</p> <p><b>1540:</b> Thurnby Lodge Tea Dance Group requested £400 towards lunch for forty members – grant of £200 approved.</p> <p><b>1541:</b> Wednesday Club requested £400 towards travel cost &amp; meal - grant of £200 approved.</p> <p><b>1559:</b> Thurnby Lodge Community Association – Allan Gratrix requested £1,000 in support of the Thurncourt Ward taxi scheme - grant of £1,000 approved in full.</p> <p><b>1560:</b> Thurnby Lodge Community Association – Allan Gratrix requested £1,000 towards the purchase of defibrillator – grant of £1,000 approved in full.</p> <p><b>1561:</b> Thurnby Lodge Community Association – Councillors Aldred &amp; Newcombe requested £900 to purchase a 'Christmas tree forever' for Thurncourt - grant of £900 approved in full.</p> <p><b>1563:</b> John Echlin requested £150 support for the Royal Horticultural Society to purchase plants, seed and small items of equipment - grant of £150 approved in full.</p>

		<p><b><u>The following items were considered at the meeting:</u></b></p> <p><b>1577:</b> Kick start soccer academy – requested £400 to support their Christmas at Boyzee event – grant of £150 approved.</p> <p><b>1585:</b> Tina Harrison requested £500 to hold drop in music sessions for young children – grant of £200 approved.</p> <p><b>5129:</b> Anita Clarke requested £150 for outdoor gym equipment tuition – application deferred and awaiting response from public health as Councillors felt this should be supported through that service.</p> <p><b>5133:</b> Envoy twirlers requested £700 to enable 7 girls to go to selections to enter a European competition in France – application not supported.</p> <p><b>1601:</b> The Peace Centre requested £850 towards a bicycle shelter/ safe storage rack – application deferred.</p> <p><b>The tree/ lights:</b> It was noted that the tree was now purchased and located by the Thurncourt shops. This tree was said to be a tree for the ward to last for years to come, not only for Christmas but all year round. The Council would be providing temporary lights to be placed on the tree for the carol singing service next to the tree would take place on Friday 4 December 2015 at 6.30pm. Ela Krychowska-Hall, Area Housing Manager reported that the funds and correct source would be allocated to purchase the permanent lights for the tree. It was reported that a plaque would be made to thank the Councillors for making the tree purchase possible.</p> <p><b>The defibrillator:</b> The defibrillator for the ward was now purchased at the cost of £1974.00 (£1,000 from the Thurncourt Ward Community Budget and £974 from the Thurnby Lodge Community Association). The defibrillator would be located in the cupboard, entrance/ porch way of the Thurnby Lodge Community Centre for public use when the casing arrived.</p>
21.	<b>FEEDBACK FROM SUCCESSFUL</b>	Kick start soccer academy applicants attended the meeting and gave feedback on their event. A Halloween disco was held with the funds received

	<p><b>WARD FUNDING APPLICANTS</b></p>	<p>from the ward community budget. The event was reported as well attended and a success. The applicants reported that their application for funds from the ward budget of £400 to hold a Christmas event had not been supported. In this regard Graham Cornish agreed to offer the Kick start soccer academy £150 from the Boyzee fund. Allan Gratrix then agreed that £100 would be offered from Thurnby Lodge Youth &amp; Community Forum of which the Councillors further agreed to fund the remainder of £150 from the Thurncourt Ward Community Budget. As a result, kick start gave thanks and would look into the possibilities of still organising the event.</p> <p>The Clan Lodge Pipe band attended the meeting but was unable to stay full for the duration. However, feedback was passed onto the CEO and Councillor and an evaluation form filled out.</p>
<p>22.</p>	<p><b>ANY OTHER BUSINESS</b></p>	<p>Parks Officer Paul Barker attended the meeting and gave the following update on activities taking place in the ward. It was noted that the Councillors had informed the Parks team of the Ocean Road open space. Plans for Ocean Road open space this year were reported to include the following:</p> <ul style="list-style-type: none"> <li>• To make more open spaces, increase the grass paths for walking use, cut the mounds once a year, improve entries to the space by cutting 5 metres each side to improve views and install new signs.</li> <li>• The stream's vegetative barrier would be maintained and a path created for people to get access to the stream.</li> <li>• Possible future steps which largely depended on funds/ volunteer sessions would be to improve the gates, add seats on the south side of the brook and make a half way entry on Gervas Road.</li> </ul> <p><b>Residents/ Councillors feedback:</b></p> <ul style="list-style-type: none"> <li>• A resident suggested that the BMX site/ track adjacent to Willowbrook School be turned into a football pitch. Councillor Aldred informed the meeting of discussions currently taking place with the City Mayor in regards to the BMX site being developed into a football pitch.</li> <li>• The Christmas on Ice event on Thurncourt Road would be held on 12 December 2015.</li> </ul>
<p>23.</p>	<p><b>DATE OF NEXT</b></p>	<p>The next meeting will be held on Monday 7 March 2016 at Thurnby Lodge Community Centre.</p>

	<b>MEETING</b>	
<b>24.</b>	<b>CLOSE OF MEETING</b>	The meeting closed at 7.45pm.

## LEICESTER ANTI-SOCIAL BEHAVIOUR UNIT (LASBU)

Katy Edge – ASB Investigator  
Caroline Green – ASB Investigator  
Julie Rylett – ASB Investigator

### What is ASB?

Anti-social behaviour is defined in the  
Crime and Disorder Act 1998 as:

“... a manner that caused or was likely to  
cause harassment, alarm or distress to one  
or more persons not of the same household”

### Who are LASBU?

- LASBU (Leicester Anti-Social Behaviour Unit) is part of Leicester City Council in the Local and Enforcement Services Division
- We have a team of 6 investigators that each cover a geographical patch of the City
- We mainly deal with higher tier/risk cases of ASB and related crime and are a referral service (we take referrals from any source)

### How does LASBU work?

LASBU work with partners and individuals to coordinate, reduce and resolve high tier/risk anti-social behaviour and related complex cases within Leicester City.

LASBU provide specialist advice to partners and internal departments on the management of ASB cases.

### What do we do?

- Investigate high tier/risk ASB issues
- Provide specialist advice and case coordination
- Interview perpetrators, witnesses and victims, and offer appropriate support
- Prepare and manage legal cases including possession proceedings
- Attend Joint Action Groups (JAGs)
- Coordinate and lead case conferences
- Manage and develop partner relationships and feed into the development of best practice
- Use and manage the shared LCC/police computer system

LASBU only take on the most serious cases of anti-social behaviour within Leicester City.

- This means that we will usually only investigate cases where an Acceptable Behaviour Contract has been attempted and failed by another agency such as Housing or the Police.

### What intervention tools can be used to resolve ASB?

Examples include:

- Verbal advice and advice letters
- Warning letters
- Acceptable Behaviour Contracts (ABC)
- Evictions and demotions
- Civil injunctions (IPNA)
- Mediation
- Good Neighbour Agreements (GNA)
- Referrals to supporting agencies such as Early Help, STAR and MST
- Case conferences
- Parenting courses
- Joint Action Groups (JAG)
- Closure power

### What does LASBU offer to victims of ASB and related complex cases?

#### Victim First

Where LASBU assess a case as being high risk, victims and witnesses to anti-social behaviour are referred to Victim First. They assess the individuals and offer specialised support.

Mediation (in some circumstances) can also be arranged through Victim First.

### If LASBU only deal with the most serious cases of ASB, where do I refer low level cases?

#### Where the perpetrators are not council tenants

Refer them through to LASBU.

#### Where the perpetrators are council tenants

Refer them to their Housing Office.

If LASBU are not the most appropriate agency to deal with the query, we will coordinate and manage it on to the right place.

### Community Safety

LASBU Investigators work closely with Community Safety Development Officers.

#### Community Safety Development Officers

These individuals tackle crime and anti-social behaviour from a "places" perspective.

#### ASB Investigators

These individuals tackle anti-social behaviour from a "people" perspective.

### What does this really mean?

#### Community Safety Development Officers

Deal with issues such as target hardening, community meetings, CCTV, and area improvements.

#### ASB Investigators

Deal with identified perpetrators of ASB.

### General contact details

LASBU

Tel: 0116 454 0250

Email: [LASBU@leicester.gov.uk](mailto:LASBU@leicester.gov.uk)

Community Safety Team

Tel: 0116 454 4140

Email: [communitysafetyteam@leicester.gov.uk](mailto:communitysafetyteam@leicester.gov.uk)